



Delaware Public Education Ombudsperson Program

Educate and Advocate!



Our Role:

- To assist students and their families to advocate and resolve educational disputes..
- To collaborate with students, families and stakeholders to address systemic gaps in public education by identifying strategies and developing best practices. Themes may include equity, discipline, academic and social-emotional skills, trauma informed and/or restorative practices.

Who we serve:



All public and charter school families in New Castle, Kent, and Sussex counties.

Complaints We Handle

- Bullying
- Harassment
- Safety
- Transportation
- Attendance
- Special education
- Suspensions
- Expulsions
- Truancy
- Academic progress

How to Contact Us

Referral Hotline:
Direct 302-304-3405
Main 302-327-1088



Hours: 8:30am - 4:30pm M,T,TH,F
12:00pm - 8:00pm Wednesdays

Referral Form:
<https://forms.gle/i6xoM9CoeE6JFrYZ9>